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|----------------|---------------|
| RETURNS NOTE   |               |
| DATE OF ORDER: | ORDER NUMBER: |



| QTY | PRODUCT CODE | PRODUCT NAME | REASON CODE | REASON FOR REFUND (CODE)             |
|-----|--------------|--------------|-------------|--------------------------------------|
|     |              |              |             | 1 - INCORRECT ITEM RECEIVED          |
|     |              |              |             | 2 - ITEM FAULTY                      |
|     |              |              |             | 3 - LOOKS DIFFERENT TO IMAGE ON SITE |
|     |              |              |             | 4 - DOESN'T FIT PROPERLY             |
|     |              |              |             | 5 - DOESN'T SUIT ME                  |
|     |              |              |             | 6 - OTHER: _____                     |
|     |              |              |             |                                      |
|     |              |              |             |                                      |
|     |              |              |             |                                      |
|     |              |              |             |                                      |
|     |              |              |             |                                      |
|     |              |              |             |                                      |

**Delivery and Returns Note**

Need to return something? **Items can only be returned for refund.** Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 14 days of receiving your delivery.

- Next to the products listed above, select one of the reason codes against your return.
- It's very important to enclose this form with your items in your parcel to enable us to process your return within 24 hours of receipt.
- You can return products to us by your local postal service within 14 days of receiving your order. Cut the bottom address box, attach it to the package and take it to your local postal service.
- Please, always retain proof of postage until we have confirmed your refund has been completed to avoid any complications with your refund.
- Returns can take up to 21 working days (excluding weekends and public holidays) to arrive back to us. We'll send you an email as soon as we've completed your return.
- Refunds will be made to the original payment method. It can take up to 28 days to process your refund once we've received your parcel.

**Please note:** The items must be in their original condition: intact, unused, in its original packaging with instructions and manufacturer labels. We do not accept items without labels. For health and hygiene reasons we cannot offer refunds on cosmetics, pierced jewellery and underwear unless faulty. Swimwear cannot be returned if the hygiene strip has been removed.

For more information or help at any time, please visit: <http://jessyss.com/returns>

Return the goods to the address:



**IME d.o.o.**  
 Šentiljska cesta 49  
 2000 Maribor  
 SLOVENIA